



# VETERAN VOLUNTEER PROGRAM

*Are you a veteran, military family member, or someone interested in assisting veterans at end of life?*

Concord Regional VNA's Hospice Program is a proud *We Honor Veterans* Partner Provider that serves a growing segment of our patient population – our veterans. As a Partner Provider, our agency recruits and trains Veterans and others who want to support Veterans who are hospice patients.

We pair Veteran Volunteers with hospice patients who have been identified as Veterans. When Veterans interact, their common language and experiences can build trust and strong relational bonds can form. Veteran Volunteers offer companionship, interaction, comfort, and family member support.

## VETERAN VOLUNTEERS:

- Assist veterans in reminiscing and telling life stories
- Provide respite for caregivers
- Participate in pinning ceremonies for Veterans Day and other recognition events
- Help in replacing lost medals

## SPECIALIZED TRAINING INCLUDES:

- Introduction to Hospice and Palliative Care
- Concepts of Death, Dying, and Grief
- Communication Skills
- Psychosocial and Spiritual Dynamics of Death and Dying
- Post-Traumatic Stress Disorder (PTSD)
- Understanding Families and Family Dynamics
- Self-Care and Managing Personal Stress

## TIME COMMITMENT:

- Two hours a week after 16 hours of training

## SKILLS REQUIRED:

- Ability to listen and connect one-on-one with patients
- Prioritize patient needs
- Openness to working with patients from a wide variety of backgrounds and ages in a pleasant, caring manner
- An open-mindedness and willingness to learn about different lifestyles, cultures, and spiritual backgrounds



CONCORD REGIONAL  
VISITING NURSE  
ASSOCIATION



WE HONOR VETERANS

For more information  
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